

Dusty was hurt by the Vet!



When Dusty was 4 months old she went to the Vet for a vaccination booster. A loudly barking dog tried to attack her in the lobby! Verne held Dusty tight so she was safe. Then the receptionist lady asked if they wanted to come back some other time. "Why?" asked Verne. "Because" she told him "your kitty might scratch your face." Dusty looked at Verne. Verne looked at Dusty. As incredible as it sounds, the receptionist was really the Wicked Witch of the West. They were both scared waiting for an hour just to get a shot! What kind of "appointment" is that?

When the shot came the Vet said "This may sting a bit". Dusty was not properly immobilized and jerked away in reaction to the pain--pulling away from the needle. She screamed!



Back in the lobby the Wicked Witch overcharged Verne's credit card \$21. When he screamed she said "OK, well, we'll give you a credit of \$21 towards your **NEXT** visit."

Dusty was so depressed she hid in a box. The bad thing at the Vet made her feel like she wasn't a good kitty anymore.

The next day Dusty was too sick to get out of bed. In the evening Verne encouraged her to come outside to play but she limped in pain. When he examined her leg where the Vet shot the vaccine Dusty screamed in pain! Rusty came running and meowed what was wrong. Verne told the legendary tabby. "The Vet hurt Dusty!"

Nobody had ever hurt Dusty before. She didn't like it at all.



Verne called the Vet who said he'd see Dusty for a \$75 emergency fee. His lack of compassion was all too obvious. As Verne put down the phone he knew they'd never go back to that Vet again!